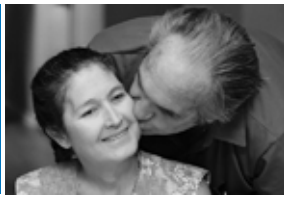




HOSPICE
of the VALLEY



Your not-for-profit hospice since 1977

Inpatient Hospice Home Levels of Care

Information for Patients and Families

Welcome

Hospice of the Valley's inpatient hospice homes are for patients whose needs, or the needs of their families, can be better met in an inpatient setting. This is a transitional time to control and manage patients' symptoms until they can return to their own homes or to less medically acute settings.

Hospice of the Valley's inpatient hospice teams provide round-the-clock, compassionate comfort care for patients and support for their families. Doctors, nurses, social workers, chaplains and nurses' aides address patients' medical, emotional and spiritual needs in peaceful, homelike environments. Please let us know how we can best serve you.

Fees

Medicare and insurance plans reimburse hospices for expenses related to acute care and respite care. For routine care, room and board charges are not reimbursed by Medicare or insurance plans and become the responsibility of the patient and family. A social worker can assist patients and families with financial issues regarding the cost of care.

Levels of Care

Acute Care

Patients who need acute symptom management or pain control come to inpatient hospice homes for relief and stabilization. The stay is usually short-term.

Respite Care

Respite care in an inpatient hospice home provides a rest for family members or others caring for patients at home. Medicare allows up to a five-day stay for this purpose.

Routine

When patients are comfortable and symptoms are managed, they require less intensive care. Routine care can be provided for a limited time. However, Medicare and other insurance plans do not cover the room and board costs associated with this level of care. Our social worker will address the patients' ability to pay room and board on an individual basis.



Transfer Planning

Patients are assessed daily by the inpatient team. When a patient's symptoms are managed, the social worker discusses care and transfer options with the patient and family. More than 90 percent of Hospice of the Valley's patients are cared for in their own homes, with a team of professionals supporting the family or other caregiver. Some patients go to an assisted living or nursing facility and continue receiving Hospice of the Valley's services. The focus is on maintaining quality of life and continuity of care wherever patients reside.

Locations

Hospice of the Valley's inpatient hospice homes are located throughout the Valley. Visitors are welcome 24 hours a day, seven days a week. For information, call 602.530.6900, or visit our Web site: www.hospiceofthevalley.org.

*"We are committed to providing the highest quality care for your loved ones
and encourage you to share any questions or concerns you may have."*

—Hospice of the Valley Staff



To learn more about Hospice of the Valley services,
call us anytime at 602.530.6900.