



Reaching Out to Our Community

Care Management for the Chronically Ill Patient

Support

When a serious illness is diagnosed, lives change. Some serious illnesses become chronic conditions that can continue for years. Hospice of the Valley supports individuals and families through these medical, social and emotional challenges with programs designed for adults and children. These programs are supported by private donations and are offered at no cost to the patient and family. Anyone can request services by calling 602.530.6900.

Facts

- Most medical care involves the care of chronic conditions.
- Most people over age 65 see seven or more physicians.
- Having multiple chronic conditions puts people at greater risk of disability, activity limitations and high healthcare costs.
- Less than half of seriously ill patients have a living will or medical power of attorney in their medical record.

Programs

MediCaring™ Program

Hospice of the Valley's *MediCaring™* program provides services of a nursing professional to adults living with advanced chronic illness and to their families. The purpose of this program is to educate and support patients so they can manage their health and make informed decisions.

Outreach Program

Hospice of the Valley's Outreach program provides services of a professional care coordinator to adults and children with serious illnesses and to their families. The purpose of this program is to support and educate patients and their families, help them make decisions and connect them to community resources.

Pediatric Outreach Program

Staffed by pediatric social workers, this unique program provides services to children and their families.

Hispanic Outreach Program

Bilingual care coordinators support and educate Hispanic adults, children and families.

Benefits

Our Approach

- Home visits and telephonic contacts with trained professionals.
- Caregiver education and support.
- Healthcare advocacy for patient and family needs.
- Referrals to community resources.
- Assistance in preparing living wills.

Program Benefits

- Coordination of care.
- Better understanding of the disease process.
- Enhanced patient-family communication.
- Strategies to lessen stress.
- Security that comes with knowing someone is there to help.